

TOP 10 REASONS TO USE A TRAVEL AGENT

Hello prospective clients who are debating whether to **use a live travel agent** to book their vacation or to go it alone by using the **Internet**. We love the internet just as much you do !!! BUT FOR RESEARCH ONLY.

1. You've Googled "[Mexico vacation](#)," and come up with 17.8 million responses. Need a little help editing those choices? **A travel agent can help you narrow it down, with as little as 5 questions.**
2. Remember when you used that obscure website to book your [hotel](#), and when you got there you spent your beach vacation overlooking a parking lot? **FYI --- Those are the rooms held for those "great rates".**
3. How many hours were you on hold with the [airline](#) when your flight was canceled because of a snowstorm? **Travel agents have dedicated phones numbers, plus emails are sent to agents on how to handle and advise ours clients affected by storms.**
4. Did you really mean to spend your [honeymoon](#) at that resort whose one tiny pool was filled *all day* with 12 screaming children? **Honeymoons are special occasions and deserve special treatment - a good agents gives just that, Carpe Diem Travel specializes in honeymoons and the couple gets a special free gift from us.**
5. Who knew that when you booked that "villa" in [Tuscany](#), it would be a small room with a kitchenette and no air conditioning? Funny, it looked much better on your computer screen. **All destinations have different standards and levels of service than the US again your agent knows these and can guide you.**
6. No one explained to you that in July, it is winter time in Rio, and so you showed up there with nothing but five Hawaiian shirts and three pairs of swimming trunks. **KNOWLEDGE = TRAVEL AGENT**
7. How about the time you really needed a restful vacation, and you ended up in New Orleans during Mardi Gras and someone threw up on your shoes? **THIS is where your internet research comes in handy and your agent can advise that sometime before and after big events can sometimes bring greater value.**
8. Yes, I guess that hotel must have used a telephoto lens when they took a picture of those guest rooms that you saw on their website. **Agents have access to more info - plus first hand knowledge of site inspections**
9. I suppose contacting the **Attorney General** to resolve the fact that that Internet site has billed your credit card three times instead of once is the only route to take at this point. **When working with a travel agent we control the payments and any issues involving thru working with reputable vendors and issues if they do occur.**
10. It *was* definitely odd that there were no cab drivers at the airport at 3 o'clock in the morning when you finally landed in Costa Rica, but booking a transfer to your very remote hotel would have been a good thing to remember when you purchased your airline ticket and hotel online. **Your agent thinks about these things and the prepares you for the what if's of travel delays.**

Carpe Diem Travel does NOT charge fee for our services when booking Cruises or Vacation Packages.

Fees only apply for airlines tickets only or for specials services such as assistance with passport or visa applications.

**Contact us at (585) 295-9393 or
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**Stop by to see us (no appointments needed – however recommended)
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